

Group: _____

Period: _____

Report: Budget vs. Actual Interim Report

	Budget	Budget Casemix	Actual Casemix	Adjusted Budget	Actual TACC-Rx	Variance
3 mos						
6 mos						
9 mos						
12 mos						
Professional						
3 mos						
6 mos						
9 mos						
12 mos						
Facility						
3 mos						
6 mos						
9 mos						
12 mos						
Other						
3 mos						
6 mos						
9 mos						
12 mos						
Outpatient Drug						
3 mos						
6 mos						
9 mos						
12 mos						

Fig. 1

Group: _____

Period: _____

Report: Network vs. Actual Interim Report

	Network	Network Casemix	Group Actual Casemix	Adjusted Network Budget	Group Actual TACC-Rx	Variance
3 mos						
6 mos						
9 mos						
12 mos						
Professional						
3 mos						
6 mos						
9 mos						
12 mos						
Facility						
3 mos						
6 mos						
9 mos						
12 mos						
Other						
3 mos						
6 mos						
9 mos						
12 mos						
Outpatient Drug						
3 mos						
6 mos						
9 mos						
12 mos						

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THE GROUP

Study Period: 2
 Period: 10/2/99 - 9/30/00
 Report: GROUP PTE PROFILE WITH NETWORK COMPARISON
 Printed: 4/16/01

Specialist

Report Q2
 Page 15 of 15

PTE Description	PTE Equivalents		CASEMIX		TACC		TACC less RX	
	Group	Network	Group	Network	Group	Network	Group	Network

TOTAL :

Fig. 3

Report Q4
Page 1 of 41

Study Period: 2
Period: 10/2/99 - 9/30/00
Report: PHYSICIAN PTE PROFILE
Printed: 4/16/01

PHYSICIAN:

PTE Description	PTE Equivalents	Case mix	TACC	TACC less RX	PROFESSIONAL	FACILITY	OTHER	Outpatient Drug
-----------------	--------------------	----------	------	-----------------	--------------	----------	-------	--------------------

TOTAL:

TELEPHONE

Specialist

Report Q5
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Group Name

Study Period: 2
 Period: 10/2/99 - 9/30/00
 Report: Physician PTE by Cost Categories
 Printed: 5/4/01

PHYSICIAN:

PTE Description:

PROFESSIONAL				FACILITY		OTHER		Outpatient Drug
Prof. Visits	Tests	Lab/Path	Med/Surg	Outpatient	ER	Hospital Inpatient	Alt. Sites	Other Medical
Physician								
Group								
Variance								
Specialty Network								
Variance								

Fig. 5

FIG. 6

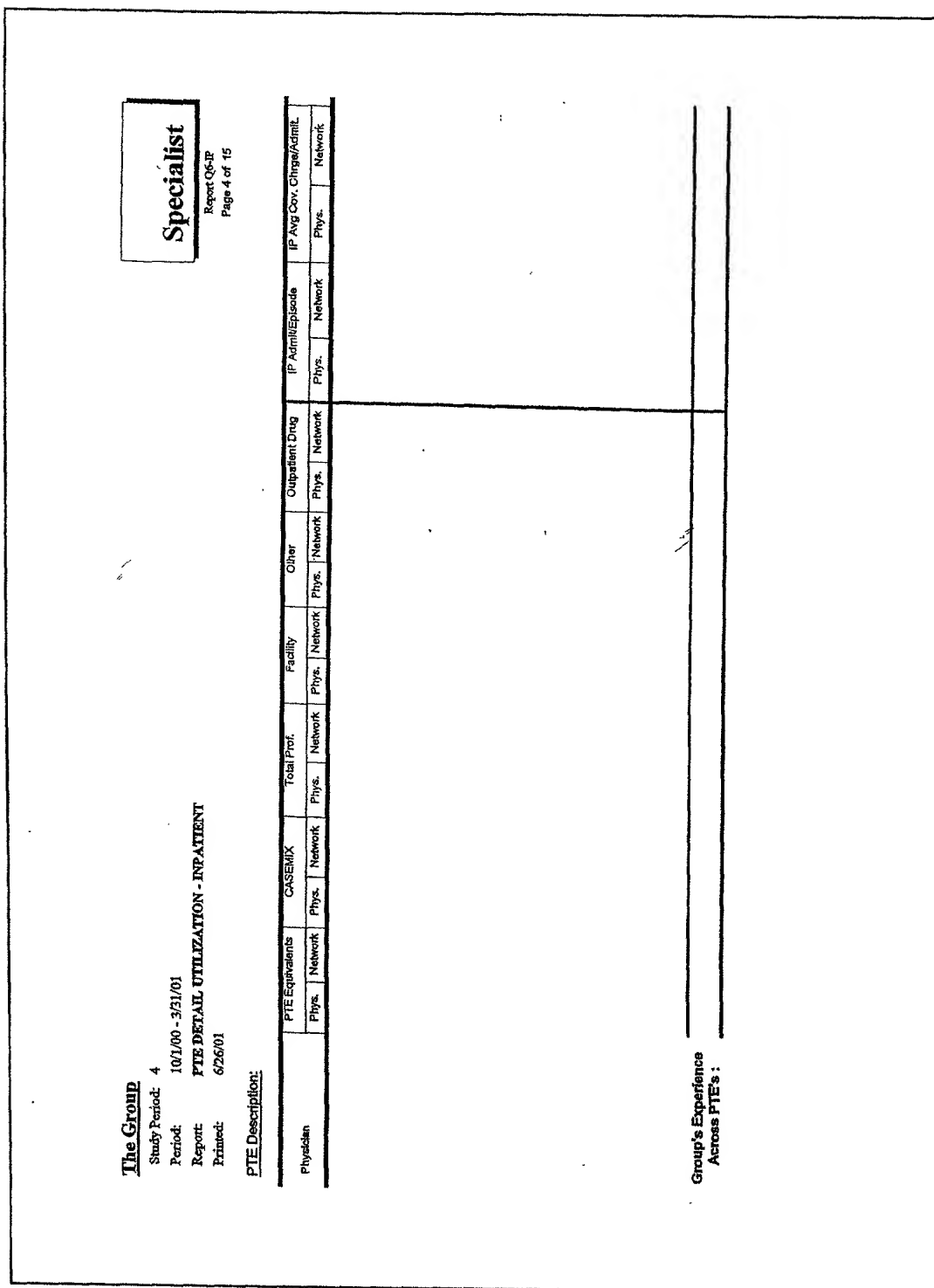


Fig. 6

Report Q6-OP
Page 4 of 15

Group's Experience Across PTEs:

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Specialist

Report Q7

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The Group

Study Period: 4

Period: 10/1/00 - 3/31/01

Report: PHYSICIAN QUALITY INDICATOR MEMBER DETAIL

Printed: 6/26/01

Physician:

Quality Indicator:

Member ID Number	Member Name	Yes/No
------------------	-------------	--------

Fig. 8

Report: Annual Reconciliation
 Group: _____
 Reporting Period: _____
 Actual Casemix: 1.7857

Performance Measures

	Actual Weighted Score	Level Achieved	Weighted Score	Scoring Levels:
Quality	92.92	9%	(@60%) .054	Level I 9%
Patient Satisfaction	81.50	12%	(@40%) .048	Mid Level 12%
Total			(100%) .102 = 10.2%	Level II 15%
Overall Level Achieved:	9%			

Gainshare

TACC less Rx Final Budget	\$850.00
TACC less Rx Actual	\$785.80
Net Difference	\$64.20
Network Mean TACC less Rx	\$760.00
Gainshare Compensation %	35%

Summary of Payment to Group

Performance Measures %	9%
Performance Measures Payment per PTE	\$5.78
Gainshare Compensation %	35%
Gainshare Compensation Payment per PTE	\$22.47
Total Gainshare %	44%
Total Gainshare Payment per PTE	\$28.25
PTE Equivalents	1,253
Total Gainshare	\$35,397.25

Fig. 9

FIG. 10

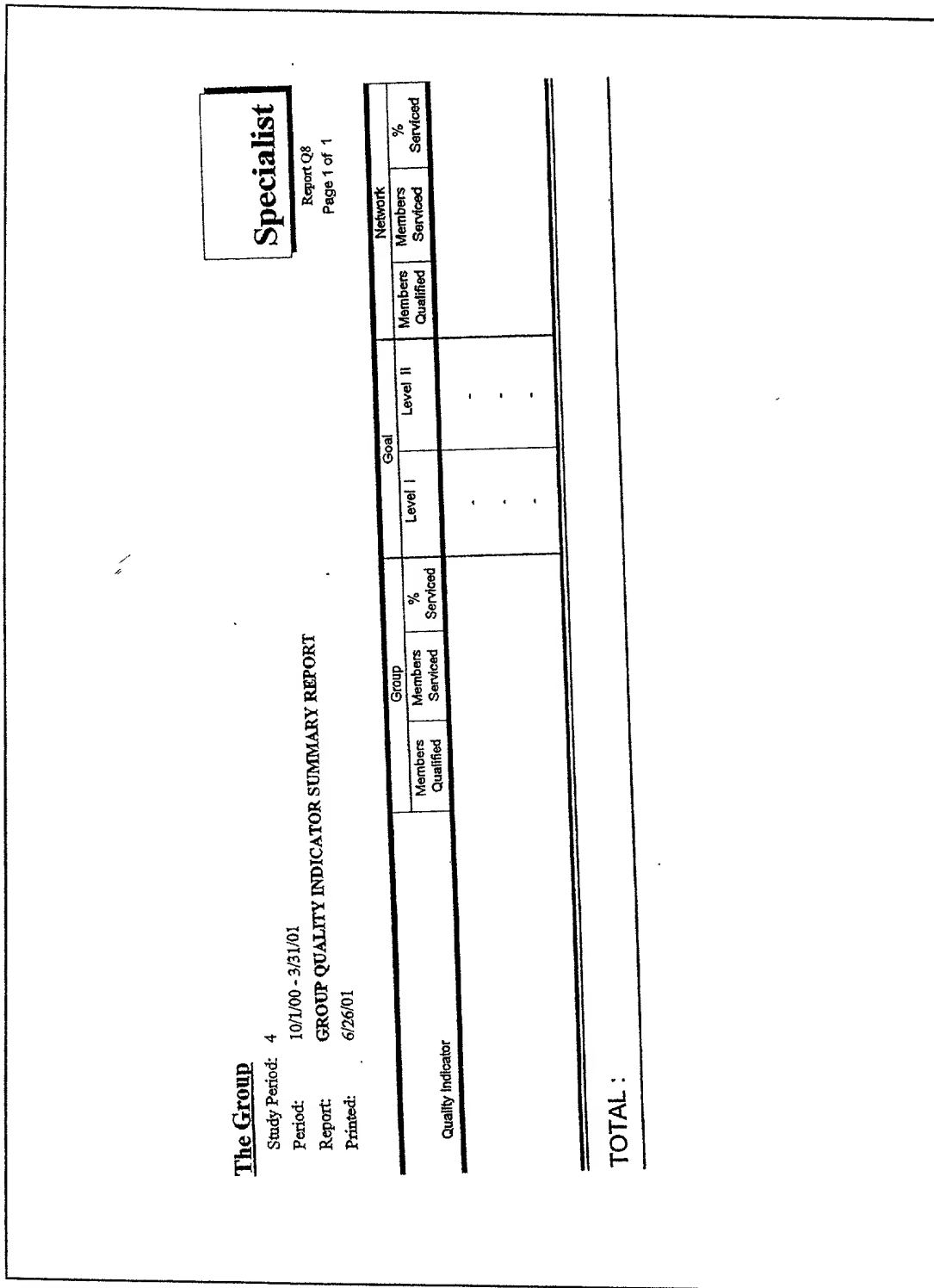


Fig. 10

Specialist

Study Period: 4

Study Period: 4

Period	10/1/00 - 3/31/01
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Patient Satisfaction Survey Results - Group

Printed: 6/26/01

Question Number	Survey Question	Number of Responses	Score Per Question (Out of 100%)	Weighted Score Per Question
-----------------	-----------------	---------------------	----------------------------------	-----------------------------

Total:

Fig. 11

[illegible]

Fig. 12

Specialist

Study Period: 4
Period: 10/1/00 - 3/31/01
Report: Patient Satisfaction
Printed: 6/26/01

Total Surveys Sent	:
Total Surveys Received	:
Response Rate	:
Provider Actual Score	:
Provider Weighted Score	:

[illegible]

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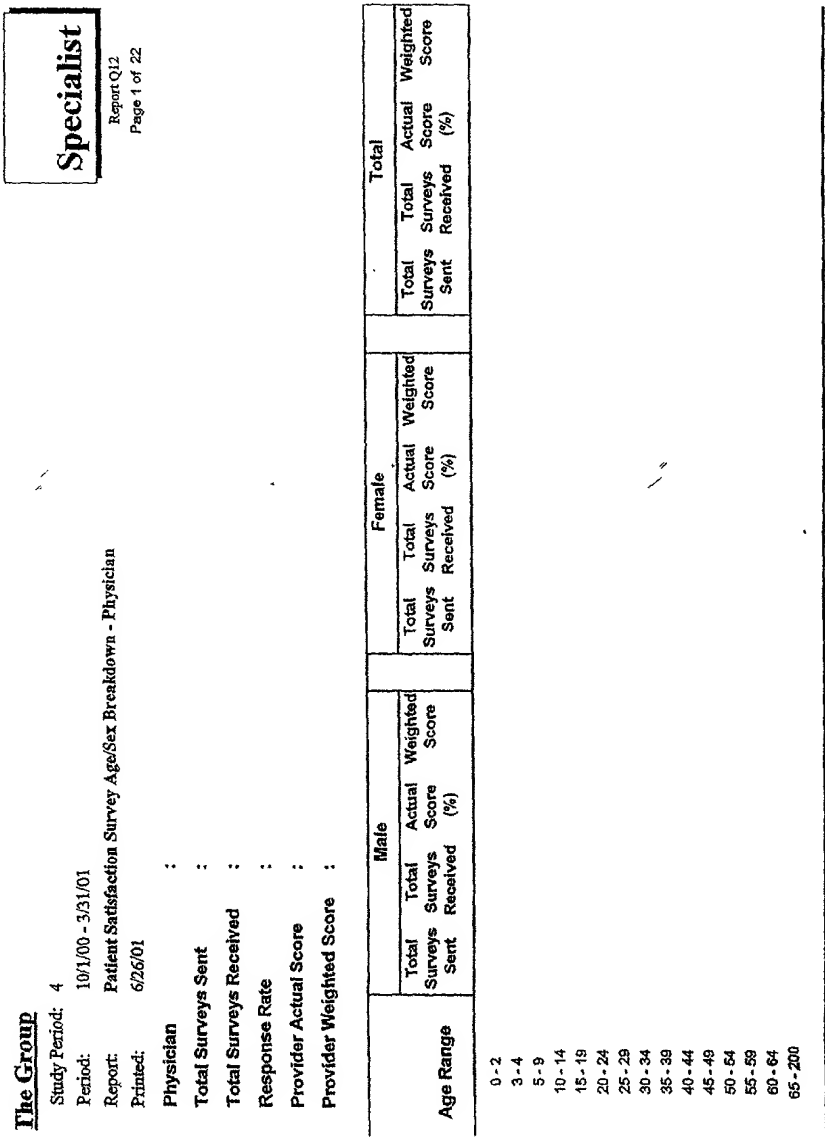


Fig. 14

Annual Performance Measures Evaluation

Group: _____

Contract Year: _____

Quality Indicator	CABG	CHFW BB	CHFW ACE	Total
Members Qualified	305	28	28	361
Members Serviced	6	18	19	n/a
Actual Score	98.03% ¹	64.29%	67.86%	n/a
Measure Weight	0.84	0.08	0.08	n/a
Actual Weighted Score	82.35	5.14	5.43	92.92

Goal Level I	1.5% - 3.00%	43% - 60%	62% - 78%	n/a
Goal Mid-Level	1.49% > 0.8%	60.1% - 68.9%	78.1% - 85.9%	n/a
Goal Level II	≤ 0.8%	69%	86%	n/a

Minimum Weighted Goal Level I (9%)	81.48	3.44	4.96	91.14
Minimum Weighted Goal Mid-Level (12%)	82.75	4.81	6.25	93.81
Minimum Weighted Goal Level II (15%)	83.33	5.52	6.88	95.73
Level Achieved	9%	12%	9%	9%

Patient Satisfaction

Goals

Actual Score	Level I (9%)	Mid-Level (12%)	Level II (15%)
81.50%	76%	80%	84%

Weighted Summary

Quality (60%)	9%(.60) = .054
Patient Satisfaction (40%)	12%(.40) = .048
Total	.102 = 10.2%

Overall Level Achieved

9%

¹Actual (%) of score = 1 - (Members Serviced/Members Qualified)

Subsequent Year Budget Detail

Group: _____

Period: _____

	Final Budget	Actual	Subsequent Year
TACC			
TACC less Rx			
Professional			
Facility			
Other			
Outpatient Rx			

Report: Subsequent Year Budget
Group: _____
Period: _____

	Actual Casemix	TACC Less Rx Final Budget	TACC Less Rx Actual	Subsequent Year ¹
Reconciliation Totals				
Additional Compensation				
Subsequent Year Final Unadjusted Budget				

¹Subsequent year is the lower of the prior year budget or actual (plus additional compensation if any)

**Specialist Model
Medical Cost Trend Comparison**

Study Period: _____

Time Period: _____

Group Name	TACCless Rx Prior Year	TACCless Rx Current Year	Change	% Change
Applicable Non-PCPP Specialty Network				

Fig. 18

Fig. 19

Study Period: _____
Time Period: _____
Region: _____
Specialty: _____

Full Network Detail Report by Physician

[illegible]

Non-program Specialty Network Average Report by Region and Specialty

[illegible]

Time Period:

[illegible]

Time Period. _____

[illegible]

Region:

[illegible]

Region: _____

[illegible]

26/32

Study Period _____

Time Period. _____

Region: _____

Full Network Summary Report by Specialty

[illegible]

Fig. 26

Group:

Period:

Report: Budget - Final Unadjusted

	PTE Equivalent	TACC	TACC Less Rx	Casemix	Professional	Facility	Other	Outpatient Drug
Budget								
Blended Budget								
Network								
Adjusted Network ¹								
Variance - blended budget to adjusted network								
Variance %								

¹ Adjusted Network is the network casemix adjusted to the group's casemix (budget or blended budget, if applicable).

Fig. 27

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THE GROUP

Study Period: 5
 Period: 10/1/00 - 12/31/00
 Report: GROUP PTE PROFILE
 Printed: 4/16/01

Specialist

Report P2b
 Page 3 of 3

PTE Description	PTE Equivalents	TACC	TACC less RX	CASEMIX
-----------------	--------------------	------	-----------------	---------

TOTAL :

Fig. 28

FILED 03/01/2000

THE GROUP

Study Period: 2
Period: 10/2/99 - 9/30/00
Report: PHYSICIAN RANKING
Printed: 4/16/01

Specialist

Report Q3
Page 2 of 2

PHYSICIAN	PTE Equivalents	TACC	TACC less RX	Casemix	PROFESSIONAL FACILITY	OTHER	Outpatient Drug
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TOTAL :

Fig. 29

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THE GROUP
 Study Period: 2
 Period: 10/2/99 - 9/30/00
 Report: **PHYSICIAN PTE SUMMARY**
 Printed: 4/16/01

Specialist
 Report 3b
 Page 1 of 41

PTC Description	Taco less RX	PTE Equivalents	Cosmet.	PROFESSIONAL					FACILITY		OTHER	
				Prof. Visits	Tests	Lab/Path	Med/Surg	Prof. Inpatient	Outpatient	ER	Hospital Inpatient	All Sins

Physician Experience Across All PTEs :

Fig. 30

Group: _____
Reporting Period: _____

[illegible]

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Here are some questions about your most recent doctor visit. In terms of your satisfaction, how would you rate the following?

	Response Scale				
	Poor	Fair	Good	Very Good	Excellent
1. How long you waited to get an appointment.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Convenience of the location of the office.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Getting through to the office by phone.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Length of time waiting at the office.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Time spent with the person you saw.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Explanation of what was done to you.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The technical skill (diagnostic tests, x-rays, etc.) of the person you saw.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The personal manner (courtesy, respect, sensitivity, etc.) of the person you saw.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The visit overall.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Your responses will be kept confidential.

Thank you for taking time to fill out this survey.



You have a voice in helping us improve patient satisfaction.

We would like to know how satisfied you were with your most recent doctor visit.

MAIL RATE
 U.S. POSTAGE
 PAID

Fig. 32